

Privacy Policy - Capsule

``` Last updated: 11 August 2026 This Privacy Policy explains how Capsule collects, uses, shares, stores, exports and deletes personal data. The Capsule application is operated by DeepMemento, SASU, registered under number 108487125. Privacy contact: [privacy@capsule-app.org](mailto:privacy@capsule-app.org) ```

## 1. Data collected

``` Capsule may collect the following categories of data: ```

- account data, including email address and authentication identifiers;
- profile data, including display name, avatar and user preferences;
- capsules, private media, voice notes, text, comments and reactions;
- friend relationships, invitations and sharing settings;
- notification settings and device tokens used for push notifications if they are enabled;
- location data used to create, open or search for capsules and for proximity alerts enabled by

``` the user. ```

## 2. Use of data

``` Capsule uses personal data to: ```

- authenticate users and operate Capsule accounts;
- create, store, share and open private capsules;
- check whether a capsule can be opened based on geographic proximity and the applicable

``` access conditions; ```

- send notifications when the user enables them;
- provide user support;
- protect the service, prevent abuse and maintain application security.

## 3. Sharing of data

``` Capsule does not sell personal data. Data may be shared with technical service providers that are strictly necessary for the operation of the service, such as hosting providers or push notification providers when push notifications are enabled. Capsule content is shared only with the people selected by the user, according to the capsule access settings. ```

4. Advertising and Advertising Data

Capsule may display advertisements in order to help finance and operate the service.

When advertising features are enabled, certain advertising service providers may process technical information necessary to deliver advertisements, measure their operation, prevent fraud, or ensure the security of the service. The categories of data concerned and the service providers used will be specified in this Privacy Policy when these features are enabled.

Capsule does not use the content of private capsules, photos, videos, messages, relationships between users, or users' precise geolocation for advertising profiling or targeting purposes.

Where required by applicable law, advertising-related processing requiring the user's consent will only be activated after such consent has been obtained. Users may modify or withdraw their consent under the conditions provided within the Application.

5. Location

``` Capsule does not store a continuous movement history. ```

``` Location is used only for Capsule features that require it, such as creating, opening or discovering capsules. Background location is optional and works only after explicit activation by the user. It can be disabled at any time in the application or in the device settings. ```

6. Media

``` Private media is protected and is not served from a public folder. Access to media is limited according to sharing settings, application permissions and server-side access rules. ```

## 7. Notifications

``` Capsule may send notifications related to capsules, friend requests, nearby capsules, unlocked capsules or authorised interactions. Push notifications are optional. The user may enable them, disable them or change notification preferences in the application or in the device settings. ```

8. User rights

``` The user may notably: ```

- request an export of their data;
- delete their account and the associated capsules, media and profile data;
- delete capsules or media when the application allows it;
- disable notifications;
- disable background location in the application or in the device settings.

``` For any request related to personal data, the user may contact Capsule at: [privacy@capsule-app.org](mailto:privacy@capsule-app.org). ```

9. Retention and deletion

``` Deleting an account results in the deletion of the data associated with that account, to the extent technically possible and subject to applicable obligations. Limited retention may apply if it is necessary for legal, security, abuse prevention or evidence purposes. ```

## 10. Security

``` Capsule implements technical and organisational measures intended to protect personal data, including authentication, server-side access control and protection of private media. The user must also protect their credentials and report any unauthorised use of their account. ```

11. Changes to this Privacy Policy

``` Capsule may update this Privacy Policy to reflect changes to the service, applicable requirements or technical constraints. ```

In the event of a significant change, the user will be informed by appropriate means, for example in the application or by email.